

Citizen Questionnaire

The Township of Chapple is committed to providing a high quality of life and exceptional services to our residents. As our community continues to grow, we must invest your tax dollars wisely to maintain and improve our infrastructure, including roads, bridges, water and wastewater systems, parks, facilities, and recreational centers. Your input is crucial for strategic planning and asset management. This brief (5 min) Citizen Questionnaire provides you with an opportunity to share your thoughts on our strengths and weaknesses and your feedback on our priorities for the coming years. The information gathered will be used to develop the proposed levels of service asset management plan in accordance with Ontario Regulation 588/17, which mandates municipalities to establish a strategic asset management policy and maintain an asset management plan for core and non-core municipal infrastructure assets.

We thank you in advance for completing this questionnaire. If you have questions about the questionnaire, please contact us directly.

Questions

1. What is your current residency status to the municipality?

- Full time resident – renter
- Full time resident – property owner
- Part time resident – renter
- Part time resident – property owner
- Seasonal resident – property owner
- I own property within the municipality but do not reside here

2. Which area best describes where you live within the municipality?

- The Village of Barwick
- Dobie
- Mather
- Tait
- Roseberry
- Shenston
- Potts
- Richardson
- Other rural area within the municipality

3. Family Structure

- Single
- Married/common law partner
- Married with children
- Retired single/spouse

4. Please select your age range:

- 15-29 years
- 30-44 years
- 45-64 years
- 65 years plus

5. Have you read the Municipality's Asset Management Plan?

- Yes
- No

6. Please indicate how you would prefer to learn about Municipal issues/events/initiatives: (Select all that apply)

- In-person information sessions with Council and staff
- Municipal website
- Municipal social media
- Newspaper (print)
- Radio

7. What is your preferred method to receive communications about municipal documents and plans, such as the Asset Management Plan? (Select all that apply)

- Email
- Mail
- Municipal Website
- Municipal social media
- Residents' portal
- In-person information sessions

8. Please indicate how important the following features are in making the Municipality a great place to live:

Feature	Not Important	Somewhat Important	Important	Not Applicable
Heritage or Historical Sites (Lighthouse, Saint Paul’s Heritage Church, Museum)				
Recreation facilities (Barwick Hall, outdoor rink)				
Outdoor open space, parks, and trails (Chapple Centennial R.V. Park)				
“Small town feel”				
Affordable living				
Community safety				
Safe and well-maintained roads				
Nice residential and/or rural neighborhoods				
Availability of employment				
Moderate tax rates				
Connectivity to urban centers				

9. How important are the following municipal services to your household?

Feature	Not Important	Somewhat Important	Important	Not Applicable
Recreation, leisure, and community programs (Barwick Community Centre events)				
Special community events (Canada Day activities, vendor markets)				
Arts, culture, and heritage opportunities				
Outdoor open space, parks, and trails				
Building services and bylaw enforcement				
Fire and emergency services				
Maintenance of public property				
Safe and well-maintained roads and bridges				
Reliable and safe utilities				
Economic investment and local jobs				
Communication from the Township				
Stormwater management				

10. How would you describe your experience with different infrastructure?

Availability:

Infrastructure	Dissatisfied	Somewhat Satisfied	Satisfied	Unsure	Not Applicable
Roads					
Sidewalks					
Bridges					
Outdoor open space, parks, and trails					
Community centers					
Emergency vehicles and equipment (firetrucks/snowplows)					
Water and sewers					
Stormwater management					

Reliability and Condition:

Infrastructure	Dissatisfied	Somewhat Satisfied	Satisfied	Unsure	Not Applicable
Roads					
Sidewalks					
Bridges					
Outdoor open space, parks, and trails					
Community centers					
Emergency vehicles and equipment (firetrucks/snowplows)					
Water and sewers					
Stormwater management					

Safety:

Infrastructure	Dissatisfied	Somewhat Satisfied	Satisfied	Unsure	Not Applicable
Roads					
Sidewalks					
Bridges					
Outdoor open space, parks, and trails					
Community centers					
Emergency vehicles and equipment (firetrucks/snowplows)					
Water and sewers					
Stormwater management					

11. In your experience with the municipal services offered, would you decrease, maintain, or increase service levels for each of the services provided?

Service	Decrease Service Level	Maintain Service Levels	Increase Service Levels	Not Applicable
Recreation, leisure, and community programs (Barwick Community Centre events)				
Special community events (Canada Day activities, vendor markets)				
Arts, culture, and heritage opportunities				
Outdoor open space, parks, and trails				
Building services and bylaw enforcement				
Fire and emergency services				
Maintenance of public property				
Safe and well-maintained roads and bridges				
Reliable and safe utilities				
Economic investment and local jobs				
Communication from the Municipality				
Stormwater management				

12. For each of the following services, indicate your preference for spending and willingness to pay for improvements:

Service	Not Willing	Somewhat Willing	Willing	Not Applicable
Recreation, leisure, and community programs (Barwick Community Centre events)				
Special community events (Canada Day activities, vendor markets)				
Arts, culture, and heritage opportunities				
Outdoor open space, parks, and trails				
Building services and bylaw enforcement				
Fire and emergency services				
Maintenance of public property				
Safe and well-maintained roads and bridges				
Reliable and safe utilities				
Economic investment and local jobs				
Communication from the Municipality				
Stormwater management				

13. The Municipality is growing. This means spending on infrastructure services may need to change over time to meet the evolving needs of the community. How important are the following factors in deciding if the Municipality’s spending on infrastructure is best for the community?

Factor	Not important	Somewhat important	Important	Not Applicable
Preserve the current character and charm				
Attract new residents				
Attract new businesses				
Limit cost increase to residents				
Support the local economy				
Protect the environment				
Support the older population				
Support young families and singles				
Support the vulnerable population				

14. In your opinion, the Municipality is making the right investments in infrastructure for its current residents:

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Unsure

15. In your opinion, the Municipality is making the right investments in infrastructure for its future:

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Unsure

16. In your opinion, is the municipality over spending in any service areas:

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Unsure

Any other thoughts/comments?
